

## 运输经理 Distribution Manager

**Location:** Shanghai

**Sector:** Logistic / Warehouse

**Profile:** Local

### MAIN RESPONSIBILITY

Our client is a logistics provider with 30 years of experience specializes in luxury fashion products, with distribution centers in Hong Kong, Shanghai, and Shanghai Duty Free Zone. They provide customers with unique tailor-made solutions, supported by innovated technologies and automated equipment, monitored by their in-house sophisticated Warehouse Management System.

### DESCRIPTION DU POSTE

1. To maintain and enhance the service measures agreed for all our customers, from the incoming shipments delivered to the warehouse and for the outgoing shipments delivered to the shops.

为客户维护和加强服务措施，从货物进口报关，运输到仓库，发货，运输到门店各个流程；

2. To keep updated the KPIs in order to monitor any risk of problem or delay and improve always the service.

维护更新 KPI 考核，监督控制问题或晚发货风险，提高服务品质；

3. to report to director the KPI and the result of the service of the carriers by the shipment mode requested in order to be able to evaluate the service.

向总监报告 KPI 和供应商服务效果，以便有效评估供应商服务水平；

4. Receive the shipments plans from our customer service in order to control the KPI with the carriers and in case of any transport or service problem he must be able to contact directly the carriers.

收到客服的运输计划后，要有效控制运输供应商 KPI，如果有运输或者相关问题，必须及时直接联系到供应商去解决问题；

5. Evaluate and continuously optimize transportation supplier processes, improve service quality, and reduce costs.

评估并持续优化运输供应商流程，提升服务质量，降低成本；

6. Timely and be proactive in handling customer needs and complaints, maintaining efficient internal and external communication and operation.

积极、主动、及时及时处理客户需求及投诉，保持高效的内外部沟通以及运作；

7. Familiar with market environment and to be proactive in providing suggestions to management.

熟悉市场环境并积极向管理层提供建议；

8. To be able also to carry out functions as Customer Service in the daily operations.

日常操作中也能够担当客服职能；

9. Complete related reports.

完成相关报告/报表；

10. Support leader on market business.

协助领导完成相关市场业务工作；

11. Other duties may be assigned

完成其他相关工作

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## REQUIREMENTS

1. College graduation, prefer majored in logistics, trading or English;  
大专以上学历，物流，贸易，英语为佳；
2. 5+ years working experience of distribution management in logistics management field in order to evaluate the service and to analyze the invoicing of the distribution (Luxury industry priority );  
5 年以上物流行业运输管理工作经验，有评估和分析运输服务经验（奢侈品行业优先）；
3. Familiar with Import and Export documentation and Customs Clearances;  
熟悉进出口单证和海关清关流程；
4. Strong sense of responsibility, willing to learn and work under pressure, good team player;  
强烈的工作职责，能在压力下工作，有团队精神；
5. Good command of English in reading, writing and speaking, able to speak English in daily work;  
英语读、写、说水平熟练，能英语口语工作交流；
6. Familiar with related logistics management systems and skilled in MS office;  
熟练物流管理系统和电脑操作系统；
7. Good command of communication skills;  
有良好的沟通能力
8. To be able also to carry out functions as Customer Service.  
也能够担当客服职能；

## APPLICATION

Please send your resume and your motivation letter to: [sh-recruitment@ccifc.org](mailto:sh-recruitment@ccifc.org)

**Mail subject:** Distribution Manager

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